patana™

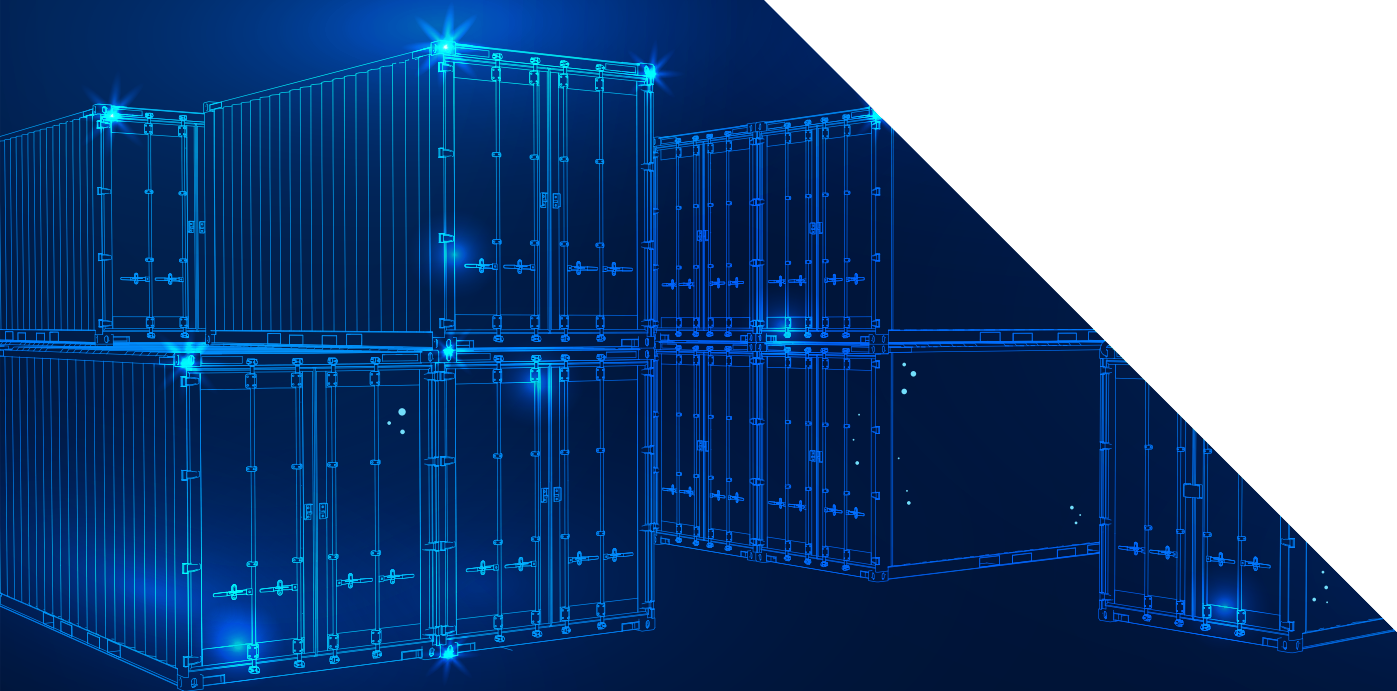## NVOCC PLATFORM

Patang pioneers innovation by offering digital platforms to NVOCCs. Using this platform, NVOCCs can offer a comprehensive online booking platform to their customers thereby digitizing their journey and experience.

The Challenge

- ✔ NVOCC operators often have to deal with a large volume of bookings and schedules which can be time-consuming and difficult to manage manually, leading to delays and errors, which can negatively impact customer satisfaction and business reputation.

- ✔ Ensuring that shipping instructions and draft BL are accurate and communicated to all parties in a timely manner is crucial for the smooth operation of the business, but it can be a challenging when done manually, as it requires coordination between multiple parties

- ✔ Keeping track of invoices and SOA can be a tedious task, especially if you are handling a large volume of shipments. This can lead to errors and delays in billing and payment, which can negatively impact cash flow and profitability.

- ✔ Providing real-time container visibility and updates to NVOCC customers can also be a difficult task, as operators often have to rely on manual processes or multiple systems. This can lead to delays and errors in communication, which can negatively impact customer satisfaction.

Overall, these challenges can negatively impact the business in multiple ways, such as decreased efficiency, increased operational costs, and reduced customer satisfaction.

The Solution

Patang aims to help the NVOCC operators overcome these challenges through its comprehensive and user-friendly self service platform using which the customer can avail schedules, online container booking, shipping instructions, draft BL, invoice and SOA management, and get real-time container visibility and updates

Our Success so far

4K+
Users

300K+
Containers
Booked

Key Features for Your Customers

Schedule and Booking Management

Check sailing schedules by port and route, vessel or carrier and conveniently create and submit bookings online with just a click, eliminating the need for paperwork.

Vessele Schedule

From Port	To Port	Date
NHAVA SHEVA	JEBEL ALI	01-April-2022

From Port	To Port	Date	Transit	Transit
NHAVA SHEVA	JEBEL ALI	01-April-2022	10-April-2022	10 Days
NHAVA SHEVA	JEBEL ALI	03-April-2022	10-April-2022	08 Days
NHAVA SHEVA	JEBEL ALI	07-April-2022	18-April-2022	12 Days
NHAVA SHEVA	JEBEL ALI	12-April-2022	15-April-2022	04 Days

Request Booking

Shipping Instruction and Draft BL

Port of Loading	Port of Shipment
JEBEL ALI	JEBEL ALI

Port of Discharge	Final Port of Delivery
SHANGHAI	SHANGHAI

Kind of Package	Actual Size
Select Package Type ▼	Enter Size

SUBMIT

View

Download

Shipping Instructions and Draft BL

Utilize our simplified shipping instruction form for easy creation of new instructions and preview and correct draft BLs in an intuitive manner.

Real-Time Container Visibility

Monitor the status of your shipment with real-time updates and receive milestone alerts directly on WhatsApp and mobile app for optimal planning and management.

Shipment Tracking/WhatsApp Notifications

Notifications

Customs Clearance

Shipment Sailed (OEL Shravan | 02047/W)

Shipment Arrived (OEL Shravan | 02047/W)

TRACK

View Invoices

Download

View Invoice

Online Invoices and SOA

View invoice summary and SOA on a single screen with easy dashboard and filters and download them for your records.

Electronic Bill of Lading

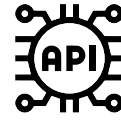Enjoy the convenience and hassle-free electronic version of the bill of lading with an option to print.

Electronic BL

Download

www.patang.io

Benefits for NVOCC

Digitize Customer Interactions

Seamless API integration with any ERP

Reduce & eliminate manual work

Quick Scalability

Increased operational efficiency

Flexible and cost effective

Other Platform Features

Whatsapp Notification & Chatbot

Two-way communication chatbot to connect with customers over WhatsApp. Chat with predefined menu options to access services such as tracking shipments, viewing documents, checking booking status and obtaining vessel schedules.

Integration
(API | CSV/Excel | Edifact)

Patang's API is a robust platform that easily integrates with customers' ERP systems. Our API endpoints cover relevant functionality for bookings, shipping instructions, and BL management. Additionally, our platform is capable of and supports EDIFACT standards for integrating EDI messages to create and accept bookings and shipping instructions.

Mobile App

Our platform is available on Android and iOS. Our mobile app provides more value to your customers by helping them connect easily and quickly.

For Marketing inquiry, **email us at sales@patang.io**

www.patang.io